

SCL Care Limited

Woodlands Gate Rest Home

Inspection report

12 Dingle Road
Pedmore
Stourbridge
West Midlands
DY9 0RS

Tel: 01562885546
Website: www.sclcare.co.uk

Date of inspection visit:
22 October 2020

Date of publication:
06 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodlands Gate is a care home that provides personal care and accommodation to older people, some of whom are living with dementia. At the time of the inspection, 17 people lived at the home. The home is established over two floors, with a range of communal areas including three lounges, a dining room and a large garden.

We found the following examples of good practice.

- The home had changed from a paper records system to a digital one which gave staff more time to support activities such as a garden fete, doll therapy and music sessions. People enjoyed political debates with staff regarding the pandemic and the governments response to it.
- Regular newsletters were sent to families and video calls took place to connect people and their family members. People were also supported to write letters to their families.
- Changes had been made to meal times and communal environments to promote social distancing. Cleaning of the communal areas and touch points was completed more frequently.
- Government guidelines for the use of personal protective equipment were followed. People who had tested positive for COVID 19 were isolated and a specific team of staff worked only with those people during that time.
- The registered manager had amended working patterns to support staff wellbeing and had amended duties where necessary to support vulnerable members of staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Woodlands Gate Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 22 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.