

Farrington Care Homes Limited

Woodlands

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Service type

Woodlands is a residential care home and provides accommodation and personal care for up to 28 older people and people living with dementia in one adapted building. At the time of our inspection there were 26 people living at Woodlands.

We found the following examples of good practice.

Staff used their infection prevention and control (IPC) practice and training to good effect by adopting social distancing, having regular temperature tests and wearing their personal protective equipment (PPE) correctly.

The provider had ensured sufficient stocks and supplies of the correct standard of PPE. They participated in regular COVID-19 testing programmes and ensured staff knew how to put on and take off their PPE. There were plans in place to manage any potential future outbreak of COVID-19.

The registered manager adhered to IPC guidance by ensuring people admitted to the service were isolated for 14 days. Items such as individual hoists, bedding and clothing was kept separate from other people and regularly disinfected.

Any items or frequently touched area such as handrails, light switches and furniture was sanitised and cleaned using appropriate materials. There was a cleaning programme in place with deep cleans of people's, and communal, rooms. There were enough staff who could work in separate groups. Only these staff would care for people who needed to isolate to avoid the risk of cross contamination.

The provider's policies and audits had embedded a safety culture where all staff and people using the service had been vaccinated. Learning from previous infections had given staff confidence to be safe but to be diligent in maintaining good IPC practice.

Staff supported visits to people under special circumstances and any end of life care. Other means of staying in touch with relatives and friends included the use of window visits, social media and e-mailing photographs.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Woodlands

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 2 March 2021 and was announced, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.