

Blackbrook House Care Limited

# Blackbrook House Care Home

## Inspection report

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Fareham  
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09 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Blackbrook House Care Home provides care and accommodation for up to 28 people, some of whom live with dementia. Accommodation is provided over three floors which are accessed by a lift. There are communal areas such as lounges, and dining areas and the home has substantial gardens.

We found the following examples of good practice.

Staff put on, took off and disposed of personal protective equipment (PPE) safely in line with the relevant guidance. Throughout our inspection staff were wearing the required levels of PPE and maintaining social distancing as much as possible.

There was a designated room with appropriate infection prevention and control measures set up, enabling safe visiting. Relatives were also supported to safely visit their loved ones in exceptional circumstances, such as when people were receiving end of life care.

Processes in place for any visitors were clearly displayed on entrance to the home, and included a temperature check, hand sanitiser, a questionnaire to identify any previous contact with COVID-19. Appropriate PPE was available for use.

Regular testing was completed for staff and people living at the service. This meant prompt action could be taken should anyone test positive for COVID-19.

Processes and policies were in place to ensure people were admitted safely and self-isolated for 14 days, in accordance with national guidance.

Staff had training to manage infection control and COVID-19. There was a contingency plan for the service to follow in case of an outbreak.

The service was clean and hygienic. Robust cleaning measures were in place. For example, measures were in place to make sure high touch areas were cleaned on a regular basis and visiting areas were thoroughly cleaned prior to being used again.

Up to date policies, procedures and guidance for the service had been implemented. We found one policy which needed to be updated however, the staff were following current guidance in practice. This was updated immediately following the inspection.

Quality assurance audits were being completed during the COVID-19 pandemic to reflect best practice. Staff knew how to immediately instigate full infection control measures to care for a person with symptoms to avoid the virus spreading to other people and staff members.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Blackbrook House Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.