

Hunt Health Care Limited

Winsford House

Inspection report

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04 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Winsford House is a care home which accommodates a maximum of 38 older people, including people living with dementia. At the time of our inspection there were 20 people using the service.

We found the following examples of good practice.

The environment was clean and hygienic. Cleaning schedules were in place, and there were laminated signs up in people's rooms to show when they had last been cleaned and by whom.

A deep-cleaning, renovation and redecoration process was in progress in some areas of the service. Equipment was being regularly cleaned and marked once this had been completed.

People were being checked twice a day for a raised temperature, and this was being recorded on an electronic care planning system. There were risk assessments and plans in place on how to support people if they might find it challenging to self-isolate or socially distance.

There was support for staff well-being, including the availability of unlimited counselling. Staff received risk assessments on characteristics that might place them at increased risk of COVID-19.

Staff were wearing Personal Protective Equipment (PPE) appropriately and had access to PPE and hand sanitising facilities.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Winsford House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Improvements to some PPE 'donning and doffing' zones were recommended during the inspection. We also highlighted the need to ensure rooms where furniture is stored during renovations are kept locked. The manager took action to implement our suggestions straight away. We have also signposted the provider to resources to develop their approach.