

Bupa Care Homes (CFChomes) Limited

Wilmington Manor Care Home

Inspection report

Common Lane
Wilmington
Dartford
Kent
DA2 7BA

Tel: 01322288746

Date of inspection visit:
08 April 2021

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20 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Wilmington Manor Care Home provides residential accommodation for up to 50 older people with nursing and personal care needs. There were 40 people living in the service on the day of the inspection. People living at the service had varying nursing care needs. The accommodation was arranged over two floors. Two lifts were available so that people could move between floors easily.

We found the following examples of good practice.

The registered manager had implemented procedures to minimise the risk of infection from visitors. All visits were by appointment only and a pre-visit risk assessment was completed. Face to face visits by one designated person were allowed following a negative rapid test for COVID-19. A visitor pod had been created to support safe visiting for other visitors.

The service had enough personal protective equipment (PPE) to meet current and future demand. Staff were using PPE correctly and in accordance with government guidelines. Staff always wore masks; aprons and gloves were used when giving personal care. All staff changed into their uniforms on site to minimise the risk of infection. Staff training in infection control and hand hygiene had been completed.

There were restrictions on capacity for each of the communal areas to support social distancing. Clear signage on each door indicated the maximum number. There was a one-way system in place with separate entry and exit points. The service looked clean and there were various cleaning schedules in place which had been completed and were up to date. Stickers identified the touch points that required more frequent cleaning and labels on equipment, such as hoists and trolleys, indicated they had been sanitised.

The service had up-to-date policies for infection control and specifically for COVID-19, including risk assessments and a business continuity plan. Infection control audits were completed monthly and cleaning schedules were checked and monitored by the registered manager.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wilmington Manor Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 8 April 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.