

Bradwell Hall Nursing Home Limited

Trentham House Care Home

Inspection report

Chivelston Grove
Trentham
Stoke-on-trent
ST4 8HN

Date of inspection visit:
11 November 2020

Date of publication:
16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Trentham House Care Home is a residential care home providing personal and nursing care to up to 90 people aged 65 and over. The service is provided in one adapted building over two floors. At the time of the inspection 50 people lived at the home.

We were assured that this service met good infection prevention and control guidelines as a designated care setting. We found the following examples of good practice.

- The provider had adapted the top floor of the service and implemented safe infection control systems in line with current guidance. This ensured they were able to care for people safely who had tested positive for Covid-19 in hospital and needed to transfer to a care home under the Winter Discharge Designation Settings scheme.
- Staff were deployed to work solely on the top floor of the service. The provider had implemented systems to ensure staff did not work in other health or social care services, which reduced the risk of cross transmission.
- A separate laundry facility had been created on the top floor to ensure people's clothing and bedding would be laundered separately to reduce the risk of cross contamination across the service.
- The provider had increased the hours the domestic staff worked to ensure regular cleaning and sanitising of the environment took place seven days a week.
- Systems were in place to ensure staff received up to date guidance and training. The provider understood where to signpost staff to support their mental wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

Trentham House Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 11 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.