

Wellburn Care Homes Limited Whorlton Grange Residential Home

Inspection report

Whorlton Grange Cottages (opp Golf Club House)
Westerhope
Newcastle Upon Tyne
Tyne and Wear
NE5 1ND

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Date of inspection visit:
23 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Whorlton Grange is a care home providing accommodation for up to 51 people with residential care needs. At the time of the inspection 36 people were resident at the service, some of whom were living with a dementia.

We found the following examples of good practice:

- Measures were in place to minimise the risk of visitors catching and spreading Covid-19. This included temperature checks, the use of Personal Protective Equipment (PPE) and recording track and trace information. Steps had been taken to prepare for designated visitors who could spend time with loved ones inside the home.
- People were supported with social distancing and shielding. Some people struggled to follow social distancing guidelines. Steps had been taken to minimise the risks of close contact.
- Staff understood how to use PPE appropriately and there were plentiful supplies of PPE and hand sanitiser. Staff had been trained in infection prevention and control.
- Testing for both people and staff was completed in line with Government guidance.
- The home looked clean and hygienic. Cleaning schedules and audits were completed. Housekeeping staff deep cleaned communal areas twice daily.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Whorlton Grange Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. We also received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 February 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We found some further improvements could be made regarding social distancing, so we have signposted the provider to resources to develop their approach.