

Mr & Mrs B Clarke and Mrs C Mills

Threeways Nursing Home

Inspection report

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25 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Threeways Nursing Home is a nursing home and provides accommodation for up to 45 older people with a variety of nursing care needs. At the time of the inspection there were 23 people living at the home.

We found the following examples of good practice.

The registered manager had followed current guidance in relation to infection prevention and control. This included provision of personal protective equipment (PPE), COVID-19 specific training and competency checks for all staff and COVID-19 cleaning schedules.

Guidance was displayed and available for all staff, this included correct procedures for putting on and taking off PPE. COVID-19 risk assessments were completed for people and staff. This considered each person's associated risks, including long term and underlying health conditions and ethnicity.

The home had previously experienced a high number of positive COVID-19 people and staff. Throughout the outbreak, staff had monitored people's physical health, this included temperatures and general symptoms. Despite a number of staff being off sick, the home had managed to continue to ensure people's care needs were met. This included utilising housekeeping staff to assist with non-clinical tasks and care and nursing staff covering extra shifts. Agency staff had been used on a couple of occasions, but all other shifts had been covered by current staff. When agency staff had been used, checks had been completed to ensure they were appropriately trained and had tested negative for COVID-19 prior to commencing the shift. The registered manager spoke highly of the staff team and their hard work throughout the pandemic.

At the time of the inspection one people was isolating in their room following discharge from hospital. Staff were following Infection Prevention Control (IPC) guidance to prevent any risk of infection. People who had completed their period of isolation were able to access communal areas if they wished. Staff were supporting people to remain safe and stay socially distanced when possible.

Visiting protocols were in place to facilitate safe visiting to the home. Measures had been implemented to ensure people and staff entering the home did so following current guidance regarding PPE and social distancing. This included temperatures being taken on arrival, Lateral Flow (LFT) COVID-19 testing and PPE being used.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Threeways Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.