

Sir Josiah Mason's Care Charity

Alexandra House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Alexandra House is registered to provide accommodation and personal care to a maximum of 36 older people. Some people lived with dementia. At the time of our inspection 28 people lived at the home.

We found the following examples of good practice.

- A visiting pod was available for relatives to visit their family member. The pod was accessed from the garden which reduced the possibility of infection being introduced into the home.
- Robust processes were in place for visits by healthcare professionals to include the wearing of full Personal Protective Equipment (PPE).
- The premises were spacious, and all bedrooms were single occupancy. This helped to promote social distancing and reduce a risk of infection transmission within the home.
- Strict Infection Prevention and Control (IPC) guidance had been followed when new people were admitted to the home.
- Ample stocks of PPE were available. Staff were wearing PPE in line with guidance.
- Staff were required to take a COVID-19 test three times a week and people every 28 days. People or staff who tested positive were required to self-isolate in line with current government guidance.
- The premises were clean. Additional cleaning staff were recruited where there was a need and appropriate cleaning products were used.
- Staff received IPC training which included donning and doffing of PPE and PPE usage.
- The provider's IPC policy was up to date and had been reviewed when new government guidance had been issued.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Alexandra House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.