

Ambridge Estates Limited

# Yew Tree Cottage Residential Home

## Inspection report

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02 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Yew Tree Cottage is a residential care home providing personal care and accommodation to older people. The home is registered to support up to seven people. At the time of the inspection seven people were living at the home.

We found the following examples of good practice.

People were being supported to remain in contact with family and friends, staff told us although this was a difficult time as no outside entertainers were coming into the service, they were able to spend quality time with people in regards activities such as listening to music or reading. One person told us they were happy keeping in touch with family and friends by letter writing.

People were supported by a small staff team who were trained and knew how to immediately instigate full infection control measures in the event of the Covid -19 to prevent the virus from spreading to other people and staff.

Members of staff only worked at Yew Tree Cottage. The registered manager was able to demonstrate that staff wellbeing was supported, including becoming unwell, sick leave and returning to work safely.

Staff told us they knew how to raise any concerns or complaints around IPC practice if they thought it is unsafe or not effective without fear or discrimination.

The service demonstrated a good understanding of when and how to access local IPC resources (for example local health protection team or infection control nurse) when they need advice and support. whole home testing taking place.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 02 February 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.