

Tricrest Homes Limited

# Sycamore Lodge Care Home

## Inspection report

2 Burringham Road  
Ashby  
Scunthorpe  
South Humberside  
DN17 2BB

Tel: 01724856963

Date of inspection visit:  
19 October 2021

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Sycamore Lodge Care Home is a nursing home providing personal care for up to 45 people aged 65 and over, some of whom may be living with dementia. The service was supporting 33 people at the time of the inspection.

We found the following examples of good practice.

- Systems were in place to ensure people received visitors to the service. Facilities were available for visitors to wash and sanitise their hands and put on PPE.
- The service had the use of a visiting room.
- Furniture within communal areas, such as the lounge, had been positioned to encourage social distancing.
- The service had good supplies of PPE that were readily available in stations throughout the service. Clinical waste bins were positioned so that staff could access them when required.
- Staff had received training on infection control. A new infection control lead had been identified and further training was being arranged.
- People and staff received regular coronavirus tests in line with the government's current testing programme.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated**

# Sycamore Lodge Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 19 October 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. We signposted the provider to review people and staff risk assessments and highlighted some areas of staff practice which required further embedding.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. We signposted the provider to review and enhance their audit tools to support the implementation of their policy and ensure this is embedded in practice.
- We were somewhat assured the provider was facilitating visits for people living in the home in accordance with the current guidance. Policies were in place however, families felt communication in this area could be improved. We signposted the provider to government guidance regarding essential care givers.

We have also signposted the provider to resources to develop their approach.