

Cherry Garden Properties Limited Alexandra - Oldham

Inspection report

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Oldham
Lancashire
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Tel: 01616272970

Date of inspection visit:
10 March 2021

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25 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Alexandra Nursing home is situated opposite Alexandra Park, close to Oldham town centre. It is registered to provide nursing and personal care to 35 people. At the time of the inspection there were 23 people living at the home.

We found the following examples of good practice.

There was a screening procedure in place for visitors to the home. This included taking people's temperature and a health declaration.

The building was clean and well ventilated. Cleaning schedules had been enhanced to include more frequent cleaning of touch points such as the nurse call system and door knobs.

Information was displayed throughout the building to remind people to adhere to social distancing measures and to comply with government guidance around wearing PPE. There was an ample supply of PPE for staff and visitors to use. Hand sanitiser was available throughout the service. Staff had received training on the correct use of PPE and hand washing.

People who used the service, staff and visitors were tested for COVID-19 in line with current government guidance. Risk assessments had been completed to assess the impact of COVID-19 on people and staff. The majority of staff and residents had been vaccinated against COVID-19.

Staff helped people using the service to maintain links with family and friends through the use of social media and phone and video calls. The home had recently re-introduced face to face visiting, in line with government guidance.

The registered manager worked closely with the local authority infection control and community nursing teams.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Alexandra - Oldham

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.