

SLW Limited

Sycamore Care Centre - Boldon

Inspection report

New Road
Boldon Colliery
Tyne And Wear
NE35 9DR

Tel: 01915364517

Date of inspection visit:
23 February 2021

Date of publication:
08 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Sycamore Care Centre – Boldon provides nursing and personal care for up to 69 people in a purpose-built building. On the day of our inspection, 35 people were using the service.

We found the following examples of good practice:

- Appropriate measures were in place at the entrance and inside the home to prevent visitors from spreading infection. All visitors were required to wear appropriate personal protective equipment (PPE) and follow good hand hygiene practices.
- There were sufficient stocks of PPE. There was clear signage on the correct use of PPE and handwashing techniques. Staff had received appropriate training in infection prevention and control.
- The environment was very clean, with enhanced cleaning taking place of frequently touched surfaces.
- The provider was following national guidance for anyone moving into the home and admissions were carried out safely.
- People were supported to keep in touch with their family members via video or telephone calls. The provider had developed ways to safely support visits in line with the latest guidance.
- Social distancing rules were being complied with. Some minor changes had been made to the layout of furniture to encourage and support social distancing.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sycamore Care Centre - Boldon

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.