

The Vineries Limited

The Vineries

Inspection report

Winterton Road
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Great Yarmouth
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Tel: 01493732171

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08 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Vineries is a 'care home' and accommodates up to 24 people, some of whom may be living with dementia, in one adapted building. At the time of our inspection there were 20 people living in the home.

We found the following examples of good practice:

When the Government guidance changed the service was proactive in ensuring the new visiting arrangements were in place for relatives to visit people who lived in the service. This included information for relatives on the process to expect on visiting with regards to testing and holding hands their family member.

New flooring had been installed within the service which was easy to keep clean to help ensure infection risks were kept low

The service had replaced 90% of their chairs for ones that were wipeable to help keep them clean and free of infection.

Staff to help with cleaning had been increased to help in the afternoons and nights to keep areas as virus free as possible.

The infection control fund had been used to pay for staff to use taxis to get to work, as opposed to using public transport, to keep risk of them being exposed to the virus as low as possible.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 08 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We were somewhat assured about the COVID-19 policy documentation being up to date with current guidance.

We have also signposted the provider to resources to develop their approach.