

Southern Healthcare (Wessex) Ltd

The Seaton

Inspection report

The Seaton, The Old Manor
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24 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Seaton is a nursing home that provides personal and nursing care for up to 24 older people, it provides long term care for people and shorter-term respite care following illness or to give carers a break. It also provides care for people living with dementia.

We found the following examples of good practice.

The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread Covid19 providing good information and support for all.

Staff were adhering to Personal Protective Equipment (PPE) and social distancing guidance. People were supported to see their visitors in the specially designed pod in one of the lounges with direct access to outside, or when this was not possible people were supported to speak to their families on the phone or via video call.

The provider had a clear policy designed for people who were admitted to the home from the community or from hospital.

Staff were well trained and have undertaken onsite IPC training and undergone regular spot checks and competency checks. Staff were trained and knew how to immediately isolate individuals with COVID 19 symptoms to avoid the virus spreading to other people. All staff in high risk groups have been risk assessed, and adjustments have been made. Plans were in place to protect vulnerable staff in the event of an outbreak.

Staff had devised a full and interesting activities programme to keep people entertained day to day. Relatives were kept up to date via a monthly newsletter and by a virtual relatives' meetings which were held on a monthly basis.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

Is the service safe?

Our findings

We were assured that the provider was preventing visitors from catching and spreading infections.

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.