

Claremont Care Services Limited

Warrengate Nursing Home

Inspection report

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12 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Warrengate Nursing Home is a residential care home providing personal and nursing care to 37 people aged 65 and over at the time of the inspection. The service can support up to 40 people living with dementia and the frailty of old age.

We found the following examples of good practice.

The provider had arranged for an external infection prevention and control lead to work across the group of four services including Warrengate. This involved establishing infection control champions at each service and working to improve the knowledge and skills of all staff in relation to infection prevention and control. There was an area ready to be used as an isolation zone for any people who may test positive for Covid-19. A plan was in place to enlarge this area depending on the number of cases.

There were individual risk assessments in place for staff who may be at an increased risk from Covid-19. When Covid-19 cases were high in the area staff had been offered accommodation by the provider near to the service to avoid them needing to use public transport.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the provider managed infection prevention and control through the coronavirus pandemic.

Inspected but not rated

Warrengate Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.