

Summerlands Care Limited

Summerlands

Inspection report

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16 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Summerlands is a residential care home accommodating up to 31 older people. On the day of inspection there were 28 people living at the service.

We found the following examples of good practice.

People that live at the service had been included in training sessions to increase their safety, such as hand hygiene and infection control. Staff had provided hairdressing and manicures for people, when visits to the home were not possible by professionals. Detailed risk assessments had been completed for each visitor so individual risks could be addressed.

Staff had a dedicated changing room, and their uniforms were laundered at work. The registered manager had supported staff with the skills and training that they needed. Staff had been trained in donning and doffing personal protective equipment (PPE) and their competency assessed.

The registered manager had provided people with accessible posters and leaflets about Covid-19. There was also information displayed about Wellbeing and Mental Health. Three staff were trained as Mental Health First Aiders who were able to support their colleagues as needed. The registered manager had started structured conversations with staff, recognising the difficulties of the pandemic to support them.

The registered manager explained they had responded to the pandemic early. This included ordering PPE, training staff in wound care and giving insulin.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 16 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.