

Albert House Residential Home Ltd

# Albert House Residential Home

## Inspection report

22 Albert Road  
Colne  
Lancashire  
BB8 0AA

Tel: 01282862053

Date of inspection visit:  
24 March 2021

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08 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Albert House Residential Home is a 'care home' registered to accommodate 29 people across two separate units, each of which has separate adapted facilities. One of the units specialises in providing care to people living with dementia. At the time of our inspection, there were 24 people living in the home.

We found the following examples of good practice.

There were plentiful supplies of personal protective equipment (PPE). Staff had been trained in infection control practices and posters were displayed to reinforce procedures. We observed staff were using PPE appropriately and disposal arrangements were safe. There were sufficient staff to provide continuity of support should there be a staff shortage.

Admission to the home was completed in line with COVID-19 guidance. People's health and well being was carefully monitored during this time.

People were supported to stay in contact with their relatives and friends. Arrangements were in place for any person living in the home who wished to have a designated visitor.

The layout of the service and the communal areas were suitable to support social distancing. The premises had a good level of cleanliness and was hygienic throughout. Care staff were following an enhanced cleaning schedule and there was good ventilation. The atmosphere of the home was calm and peaceful. We observed staff were attending to people's needs and people were enjoying various activities.

The provider's infection prevention and control policies and procedures were up to date and audits had been carried out on a regular basis. The provider also had a business contingency plan and had developed guidance and risk assessments in relation to the current pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Further information is in the detailed findings below.

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# Albert House Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's (CQC's) response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing and vaccination for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.