

Bupa Care Homes (BNH) Limited

The Lawns Care Home

Inspection report

Lawn Lane
Springfield
Chelmsford
Essex
CM1 7JB

Tel: 01245450101

Date of inspection visit:
17 November 2020

Date of publication:
14 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Lawns Care Home provides accommodation and personal care for up to 52 older people. Care is provided in one adapted building across two floors.

We found the following examples of good practice:

People were supported to stay in contact with family and friends, in line with national guidelines. There was a dedicated, adapted room for visits, which was accessed separately from the garden. The service was part of a project being run by the provider to look at how they could promote people's human rights through their visiting arrangements.

Staff used technology positively to minimise the risk of infection. We observed a video call with a health professional to look into concerns about a person's oral care. Staff used technology positively to involve the person in the discussion.

Cleaning staff used an updated checklist with the key contact points which needed to be cleaned to help minimise the risk of infection. The list was practical and easy to follow. Senior staff used this list as part of their quality checks. We found a good level of cleanliness during our visit to the service.

Morale was good at the service, with staff committed to promoting people's wellbeing, under challenging circumstances.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Lawns Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.