

Superior Care Homes Ltd

# The Laurels Residential Home

## Inspection report

The Laurels, Bull Lane  
South Kirkby  
Pontefract  
West Yorkshire  
WF9 3QD

Tel: 01977640721

Date of inspection visit:  
17 February 2021

Date of publication:  
08 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Laurels is a care home providing accommodation and personal care to older people, some of whom are living with dementia. The service is registered to support up to 28 people over two floors of an adapted building. There were 18 people living at The Laurels at the time of this inspection.

We found the following examples of good practice.

- The premises were clean and well maintained. The home was undergoing a refurbishment programme to update and improve the premises.
- All staff had received training in infection prevention and control and their competency was regularly checked. Staff were seen to be following correct practice in this area.
- Relatives and friends were encouraged to keep in contact with their loved ones via telephone and video calls. A safe space had been created outside to facilitate face to face visits.
- All people living and working at The Laurels had been offered a vaccine and were regularly tested for COVID-19 in line with government guidance.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Laurels Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 February 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.