

Aegis Residential Care Homes Limited

The Laurels Care Home

Inspection report

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Congleton
Cheshire
CW12 3AP

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Date of inspection visit:
27 October 2020

Date of publication:
17 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

Staff were provided with the personal protective equipment (PPE) they needed. We observed this was used in accordance current with national guidance.

People living at The Laurels confirmed they were able to see family members through window visits. Indoor visits had not been possible, however the registered manager was exploring options to establish if this could be accommodated during the winter months. The provider ensured friends and family were kept informed of infection outbreaks and changes to visiting arrangements through regular updates and newsletters.

People who had been newly admitted to the home were supported to self isolate. Staff had devised 'boredom boxes' which contained activities to keep people occupied whilst staying in their bedrooms.

The Laurels had two designated infection control leads. These staff members supported the registered manager to ensure all staff understood and followed the most current guidance to manage risks relating to Covid-19. Cleaning schedules and routines had also increased to reduce the risks of cross infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Laurels Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.