

Mr Andrew Kevin Hill

Vine House Older Persons Residence

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Vine House Older Persons Residence provides accommodation and care for up to 17 older people, some of whom are living with dementia. At the time of our visit, there were 13 people in residence. Accommodation is over two floors, accessed by a lift, and includes a communal lounge and dining room. There is a large garden to the rear, side and front of the home.

We found the following examples of good practice.

To promote safe visiting for people and their relatives, the provider had built a bespoke cabin in the garden. The cabin had two entrances and was divided by a floor to ceiling screen. There was an intercom to aid hearing and communication. It was also heated for comfort. Personal protective equipment (PPE) and disinfectant wipes were available, along with a copy of the home's visiting policy. After each visit the cabin was fully cleaned and left to ventilate before the next use.

The residents' side of the cabin had been fitted with a handwashing sink. This meant some visits from healthcare professionals could take place in the cabin, as an alternative to their entering the home.

Relatives told us how the staff had gone above and beyond what would be expected of them. One relative said, "The precautions were very, very tight. It was very well done." Another told us, "They didn't just keep them safe, they tried to nurture them and they were looking after them emotionally. They are acutely aware of the impact (of the pandemic and lockdowns) on their residents. My Mum says you can't be miserable in here when you have such friendly staff, that's a quote from her."

Staff monitored residents with the aim to detecting any early symptoms of Covid-19. These checks included twice daily temperature checks. Staff had been trained to use an Oximeter, this gives a reading of oxygen saturation levels in a person's blood and is useful when discussing a person's support needs with healthcare professionals.

The registered manager had clear procedures in place, which were understood and followed by staff. All staff had received additional training in infection prevention and control and had been required to complete a competency check for the donning and doffing of PPE. The registered manager told us, "I'm really proud of the support the staff have given one another."

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Vine House Older Persons Residence

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.