

The Hollies Care Services Ltd

The Hollies

Inspection report

The Hollies Care Services Limited
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Wakefield
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Tel: 01924364462

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25 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Hollies is a residential care home providing accommodation for people who require personal care. The service can support up to 29 people. At the time of the inspection 24 people were using the service.

We found the following examples of good practice.

There were systems and processes in place, in line with guidance, to ensure visitors to the home did not introduce and spread Covid-19.

Staff followed government guidance in relation to personal protective equipment (PPE). All staff were wearing face masks. The home had sufficient supplies of PPE.

A documented ongoing testing regime was in place for visitors, staff and people living in the home. Appropriate processes were in place should anyone display any symptoms of Covid-19.

There was adequate access and take up of testing and vaccination for staff and people using services. The service had in place a robust admission and discharge process for people.

We observed the home to be clean, maintained and with a programme of improvements. All areas of the home were subject to regular and enhanced cleaning regimes.

Staff supported people's social and emotional wellbeing. Alternative forms of maintaining social contact were in place including regular video calls.

The home had a visiting plan in place in line with current guidance.

All staff had undertaken training in infection prevention and control (IPC) and the donning and doffing of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.