

Victoria Nursing Group Limited

Victoria Chatsworth

Inspection report

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Hove
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Date of inspection visit:
01 December 2020

Date of publication:
05 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Victoria Chatsworth is a residential home registered to provide nursing care for up to 22 older people who have physical health needs. The care home is in one adapted building over three floors, it is a large detached building which has an enclosed garden. At the time of inspection there were 17 people living at the home.

We found the following examples of good practice.

There was a visiting policy in place to manage safe visitor numbers and ensure social distancing. All visitors had a basic health screen and had their temperature taken. There was a place for visitors to wash their hands, put on personal protective equipment (PPE) and dispose of this safely.

Equipment was provided to people living in the home so they could use social media and communicate by video with people outside of the home.

During the COVID-19 outbreak people were being supported to isolate in their bedrooms. All meals and drinks were being provided with disposable crockery and cutlery. The activities coordinator had made packs for everyone to enjoy puzzles and activities in their rooms and staff spent additional time with people.

New people were not being admitted to the home during the outbreak. There was an Admission Policy in place to manage infection risks once the outbreak was over, this included testing and support to isolate.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Victoria Chatsworth

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 1 December 2020 and was announced.

Is the service safe?

Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.