

Four Seasons Health Care (England) Limited

Victoria Care Home

Inspection report

Victoria Street
Rainford
St Helens
Merseyside
WA11 8DA

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Date of inspection visit:
12 November 2020

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24 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Victoria Care Home is a residential care home registered to provide personal and nursing care to up to 53. The home supports people aged 65 and over, some of whom were living with dementia. The home is divided into two units with one unit on the ground floor and one unit on the first floor.

We found the following examples of good practice:

- Staff did not move between the ground and first floor units to minimise the risk of transmission.
- There were designated personal protective equipment (PPE) donning and doffing areas at the home. Staff donned and doffed PPE in line with guidance and staff were wearing PPE correctly during the inspection.
- Clinical waste was managed safely and in line with the national guidance. Staff also carried out additional cleaning in the areas through which clinical waste was removed from the building.
- The home had a regular testing programme in place. New staff were tested before they started to work at the home to ensure they did not have COVID-19.
- Cleaning schedules at the home had been reviewed and enhanced. This included regular cleaning of frequently touched surfaces throughout the day.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured this service was following safe infection prevention and control measures to keep people safe.

Inspected but not rated

Victoria Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.