

Crown Care II LLP

# St. James Court

## Inspection report

Tankersley Lane  
Hoyland  
Barnsley  
South Yorkshire  
S74 0DJ

Tel: 01226350661

Website: [www.crowncaregroup.co.uk](http://www.crowncaregroup.co.uk)

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

St. James Court is a residential care home providing accommodation and personal care to 29 people at the time of the inspection. The service can support up to 58 older people, including those living with dementia.

We found the following examples of good practice.

The provider followed current guidance when admitting new people into the service. People were not accepted into the service without a negative covid-19 test result. They were then isolated for 14 days to prevent any possible risk of cross-infection. The provider had identified several bedrooms in one area of the service that would be used for isolating people if they became symptomatic. Designated staff would be used if required to provide care to those people.

There were appropriate measures in place to enable visitors to see their loved ones in a safe way. A booking system was in place and a visiting area enabled visits to take place safely. There was guidance/notices in the room that explained the requirements prior to the visit taking place. This included the use of PPE, such as wearing disposable gloves, aprons and face coverings. Appropriate steps were taken prior to visits to prevent the spread of infection. For example, visitors taking a lateral flow test and waiting for a result before the visit took place. The room was thoroughly cleaned before the next visit took place.

The provider had identified an area for staff to use to change their clothing into staff uniform prior to the start of their shift. Staff had received donning/doffing of personal protective equipment (PPE) training and followed current guidance on the use of PPE. Staff had received online IPC training and additional training provided by Barnsley local authority. Staff had a covid-19 lateral flow test twice weekly and a polymerase chain reaction (PCR) test to ensure they had not contracted the virus. Most staff had received their first covid-19 vaccination. Staff who had chosen not to receive the vaccination had attended a wellbeing meeting with the manager. Appropriate risk assessments had been completed as required. The provider followed current guidance if either a staff member or a person who used the service became symptomatic or had a positive covid-19 test.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# St. James Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 March 2021 and was announced.

## Is the service safe?

### Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.