

Ruddington Homes Limited

St Peters Care Home

Inspection report

15 Vicarage Lane
Ruddington
Nottingham
Nottinghamshire
NG11 6HB

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Date of inspection visit:
24 February 2021

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26 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Peters is a 'care home' that accommodates up to 36 people in one adapted building. There were 18 people receiving care and support at the home at the time of our visit.

We found the following examples of good practice.

Measures were in place to ensure staff and visitors were protected from spreading infection. Staff and visitors had to sanitise their hands, put on face mask and were asked to complete Lateral Flow Device test (LFD) to ensure they were not infectious prior to entering the home.

During the COVID-19 outbreak people were asked to self-isolate in their bedrooms. People who had completed their period of isolation were able to access communal areas if they wished.

Throughout the pandemic some staff had volunteered to temporarily move into the home to ensure safe staffing levels were maintained at all times. Staff had monitored people's physical health; this included checking their temperatures and general symptoms of COVID-19

Indoor visits were restricted to only see people who were at the end of their life and relatives followed the same infection control procedures that staff did.

Relatives were kept informed via telephone and email about people's health, care and welfare needs.

Staff were provided with personal protective equipment (PPE) such as gloves, aprons, and face coverings. The home had adequate supplies of PPE and we saw staff wearing PPE appropriately.

Hand sanitising stations were located outside person's bedroom and in key areas of the home and were easily accessible for staff.

Regular testing was in place for people living at the home and staff who worked there.

The home was clean and uncluttered. The cleaning schedules had been regularly completed and audited. Regular cleaning of high touch points such as door handles and handrails were completed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Peters Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were somewhat assured that the provider's infection prevention and control policy was up to date. Providers Infection Prevention and Control policy and contingency planning had not always reflected national guidance. However, this was reviewed and updated by the registered manager after our visit. Staff in the high-risk group have not been risk assessed and adjustments have not always been made. This potentially put some staff at higher risk of catching the infection.

We have also signposted the provider to resources to develop their approach.