

P & C Residential Services Limited

The Fairways

Inspection report

Branthwaite Road
Workington
Cumbria
CA14 4SS

Tel: 01900671111

Date of inspection visit:
29 April 2021

Date of publication:
18 June 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Fairways is a residential care home providing personal care for up to 54 older people. When we visited 43 people were using the service.

We found the following examples of good practice.

The service was a purpose-built home. The design and layout enabled effective infection prevention and control. For example, spacious rooms supported social distancing.

The service was clean and free from malodour. Regular cleaning following a cleaning schedule helped to reduce the risk of people catching or spreading COVID-19.

Zoning in the home had been used to good effect during the outbreak to reduce mixing between people and staff across the home. This helped reduce the risk of transmitting infection.

Staff closely monitored people's health and wellbeing. They completed checks, including temperature checks to identify any possible symptoms of COVID-19.

The provider worked with the registered manager to learn from their experiences of working during the COVID-19 pandemic and improve their ways of working.

Government guidance in relation to visiting in the home had not always been followed. We have made a recommendation about this.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Fairways

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of the Care Quality Commission's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures provider has in place.

This inspection took place on 29 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured the provider was facilitating visits for people living in the home. Current guidance around visiting in the home was not always followed. We have signposted the provider to resources to develop their approach.