

Colleycare Limited

St Leonards Care Home

Inspection report

86 Wendover Road
Aylesbury
Buckinghamshire
HP21 9NJ

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03 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Leonards is a care home that is situated on the outskirts of Aylesbury, Buckinghamshire and owned by B&M Investments Limited. The home is a traditional style care home registered to provide accommodation for up to 45 older people. At the time of this inspection in February 2021, there were 36 people who used the service. The home has two units; one supports people living with dementia, whilst the other is a residential unit where people live as independently as they are able.

We found the following examples of good practice.

Visits to the home had currently been suspended for people's relatives, except for people at the end of their life. Prior to the current visitor suspension and once visiting restarts the home had a strict visiting policy and processes in accordance with recognised safe visiting guidance. Alternative ways, including the use of technology, had supported people's ability to remain in contact with their relatives.

The home had supported people to self-isolate where possible. People were being supported in their rooms. Well stocked Personal Protective Equipment (PPE) stations were in place throughout the home to support staff with appropriate barrier care.

People's health and wellbeing was monitored. People were observed for symptoms of COVID-19 and other potential infections. Healthcare professionals had continued to provide clinical support to people as this was required. The vast majority of people that used the service and staff had recently received their COVID-19 vaccination by visiting healthcare professionals.

The provider's policy for managing COVID-19 and related infection prevention and control procedures had been reviewed and kept up to date. COVID-19 guidance was also kept up to date for staff reference.

Staff had received training and support in relation to infection control and COVID-19. The provider and staff had taken immediate action to manage an outbreak situation and they recorded the ongoing actions taken to support people and staff through an outbreak of COVID-19.

At the start of the pandemic, the group (B&M Investments Limited) and the individual homes appointed small teams of COVID-19 champions and specialists, these roles were referred to as 'Rainbow Leads'. St Leonards Care Home had a designated 'Rainbow Lead' and they supported the registered manager and peripatetic manager to ensure correct infection control standards and protocols were in place and being adhered to. At the time of the February 2021 inspection, other Rainbow Leads from homes within the group were supporting St Leonards in managing a COVID-19 outbreak.

At the time of this inspection, a peripatetic manager was supporting the home during the COVID-19 pandemic, specifically, the peripatetic manager was providing managerial oversight as the registered manager was absent.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Leonards Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.