

Little Sisters of the Poor

St Joseph's Home - Bristol

Inspection report

St Joseph's Home
66 Cotham Hill
Bristol
BS6 6JT

Tel: 01179733815
Website: www.littlesistersofthepoor.co.uk

Date of inspection visit:
27 January 2021

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01 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

St Joseph's Home is a care home that provides personal and nursing care for up to 42 older people. The service is provided in accommodation over two floors. At the time of the inspection, 26 people were living at the home.

We found the following examples of good practice.

People's families had been kept up to date by staff, and were supported to visit their loved ones where possible. When visits in person were not possible, people had been supported to keep in contact with friends and family using phone and video calls. Visits at the home were planned to reduce risk and the spread of infection. A large room had been designated specifically for visiting and was not used for any other purpose. The layout of the room encouraged people to maintain social distance, and it was thoroughly cleaned between each use. Visitors were made aware that they would be required to keep distant from their family member and wear a mask during visits.

The building was large and spacious with accessible outdoor space. It was exceptionally clean and well maintained. Additional cleaning tasks were introduced at the start of the pandemic, and surfaces such as door handles and rails were cleaned throughout the day. Staff cleaned equipment after each use and carried out regular decontamination processes. Processes were in place to manage laundry safely to control the risk of cross infection.

Care staff worked on one floor of the home, which reduced the risk of spreading infection. The team were committed and knew people well. Staff morale was good and staff spoke positively about the support they had received. The provider had been able to offer on site accommodation at times, and support staff to safely travel to work.

Staff had access to supplies of personal protective equipment (PPE), and they had received training to ensure they used this correctly. Ear savers and custom adaptations were used to ensure PPE fitted people securely. PPE was available on every floor and was disposed of safely.

Regular testing was in place for staff and people who lived at the service. People who lived at the service had started to receive vaccinations against Covid-19. This information was recorded to provide assurance and overview.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

We were assured that people were protected by the prevention and control of infection.

St Joseph's Home - Bristol

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27th January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.