

Caring Homes Healthcare Group Limited

St Georges Care Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Georges Care Home is a care home that provides accommodation and personal and nursing care for up to 68 people. Accommodation is spread over two floors, each floor being accessible by a passenger lift. At the time of this inspection there were 43 people living in the home.

We found the following example of good practice.

The service had visiting procedures in place to check visitor's temperature's and they signed a disclaimer confirming they were well and had no symptoms of COVID-19. Visitors were not let into the home if they were running a high temperature. There was plenty of personal protective equipment (PPE) available for visitors on arrival along with hand sanitiser and hand washing facilities.

There was additional cleaning in place including high touch areas such as door handles, light switches and handrails. The home was equipped with all the necessary equipment and cleaning products to maintain a clean and safe environment.

There was a weekly testing programme for staff. This consisted of a polymerase chain reaction (PCR) test and a twice weekly lateral flow test (LFT). Most people and staff had received their first dose of the vaccine.

The home was open to admissions. When people were admitted from home or hospital, they had to have a negative PCR result and had to isolate in their room for a 14-day period.

Staff had access to plenty of personal protective equipment (PPE) and staff had received training in infection prevention control. At the time of the inspection the staff team were supporting people with telephone calls and video calls in order to keep in contact with their family.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Georges Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not assured that the layout of the dining room and the lounge area was following social distancing guidelines. For example, the dining room had chairs that were not within the governments recommended 2 meters distance. Chairs in the lounge were not spaced to support the governments social distancing guidelines in place.
- We were not assured the service had peddle bin in place as required. For example, some bins had either no lid or a swing top lid rather than a foot operated bin. There was no clinical bin where visitors could dispose of their used personal protective equipment (PPE). Following our inspection, the registered manager confirmed they had addressed this shortfall.
- We were not assured that clean towels, flannels, bedsheets and incontinence pads were being stored safely. For example, during the inspection we found these clean items were left on PPE trolleys within the corridors of the home. This meant clean laundry and incontinence pads could be being exposed to the risk of cross infection due to being stored in this way.
- We were not assured that staff were familiar with taking off their PPE safely. For example, staff were unclear about what order to take off their PPE. We raised this with the registered manager who confirmed following the inspection actions taken to address this shortfall.

We have also signposted the provider to resources to develop their approach.