

St Philips Care Limited

The Chestnuts

Inspection report

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Lincolnshire
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Tel: 01472345513

Date of inspection visit:
13 January 2021

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08 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Chestnuts is a residential care home providing personal care to 10 older people at the time of the inspection. The service can support up to 26 people in one adapted building over three floors.

We found the following examples of good practice.

All people using the service and staff are participating in the regular testing programme

Staff wore the appropriate PPE when supporting people

Processes were in place to support the safe admission of people into the service which followed best practice guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Chestnuts

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Not all cleaning was recorded accurately, for example office equipment and high touch points. The registered manager told us additional information would be added to current documents to ensure information was up to date and to prevent risks of infection.

We have also signposted the provider to resources to develop their approach.