

Complete Care Homes Limited

St Bernadettes Nursing Home

Inspection report

25-27 Trinity Road
Scarborough
North Yorkshire
YO11 2TD

Tel: 01723366522
Website: www.completecarehomes.net

Date of inspection visit:
22 January 2021

Date of publication:
18 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

St Bernadettes Nursing Home is registered to provide residential and nursing care for up to 27 younger adults and older people who may be living with a physical disability or dementia. At the time of our inspection 17 older people were using the service.

We found the following examples of good practice:

The service was hygienically clean. Cleaning schedules helped make sure all areas of the service were regularly cleaned to reduce the risk of people catching or spreading coronavirus. We spoke with the provider about improving record keeping in some areas.

Staff had the personal protective equipment (PPE) they needed to help keep them and the people they supported safe. They received training and regular checks were completed to make sure staff understood how and when to use PPE. Good practice guidance was displayed throughout the service for visitors and staff to refer to.

Staff and people who used the service were screened for symptoms of coronavirus. They accessed regular testing and followed isolation procedures when necessary to help reduce the risk of spreading coronavirus within the service.

Visitor restrictions followed current government guidance. There was a procedure in place to safely allow essential visitors into the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Bernadettes Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was meeting shielding and social distancing rules.
- We were somewhat assured the provider was promoting safety through the layout and hygiene practices of the premises. We recommended the provider continue to develop their systems and processes for recording cleaning completed.
- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider's infection prevention and control policy was up-to-date.

We have also signposted the provider to resources to develop their approach.