

Orchid Care Homes Limited

Springfield Residential Home

Inspection report

63 The Causeway
March
Cambridgeshire
PE15 9NY

Tel: 01354652451
Website: www.springfieldcarehome.co.uk

Date of inspection visit:
21 January 2021

Date of publication:
12 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Springfield Residential Home is a care home for older people who require personal care. At the time of our inspection there were 15 people living at the service.

We found the following examples of good practice.

The service was only receiving essential visitors at the time of our inspection. Visitors were required to have their temperature checked and wash their hands. Visitors were provided with personal protective equipment (PPE) where needed to keep everyone safe.

People were supported by staff who wore full PPE, this is called barrier nursing. This is to protect both staff and people living in the service. People who had tested positive for COVID-19 had appropriate signage on their doors. Staff understood the importance of changing their PPE as required for good infection control.

All staff commencing their shift used the same entrance. They were required to have a temperature check and use the hand washing facilities. Staff changed into their uniforms and their PPE before commencing their shift. Staff changed out of their uniforms before leaving to travel home.

There were stations within the home for donning and doffing (this is where staff put on and take off their PPE). There were notices on display throughout the home about how to wash your hands and maintain good infection control. Staff and people were regularly tested for COVID-19.

The building looked clean and free from clutter. Chlorine-based products were used for cleaning all surfaces, cleaning cloths used were single use only, this ensured good infection control. All high touch points were cleaned every few hours and this was regularly monitored by the management team.

The registered manager told us that they were working collaboratively with colleagues from the Local Authority and CCG (Clinical Commissioning Group) and had received good support and advice.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Springfield Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.