

Springfield (Bath) Limited

Springfield

Inspection report

21 Entry Hill Park
Bath
Avon
BA2 5ND

Tel: 01225833338

Date of inspection visit:
28 September 2020

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12 October 2020

Ratings

Overall rating for this service

Good 

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

All visitors to the home were provided with hand washing facilities outside the front door. Hand sanitiser was available on entry. Everybody entering the service received a temperature check which was recorded.

Relatives were only permitted to enter the premises if their relative was approaching the end of their life. Staff provided full personal protective equipment (PPE) for relatives in these circumstances.

The provider had purchased a marquee for socially distanced visits to take place. The registered manager told us a heater had been purchased for the marquee.

The provider had purchased two tablet computers to enable people to have video calls and a mobile phone for each of the three floors to enable easier telephone contact.

People's relatives had been regularly updated about any changes. Feedback had been sought from relatives.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that the provider managed infection prevention and control through the coronavirus pandemic.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The inspection

This was a targeted inspection to check on a specific concern we had about infection control.

Inspection team

The inspection was carried out by one inspector.

Service and service type

Springfield is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Notice of inspection

This inspection was unannounced.

What we did before the inspection

We reviewed information we had received about the service since the last inspection. We reviewed information from the local authority and professionals who work with the service.

During the inspection

We spoke with one person who used the service. We spoke with five members of staff including the registered manager. We used the Short Observational Framework for Inspection (SOFI). SOFI is a way of observing care to help us understand the experience of people who could not talk with us.

We reviewed a range of records relating to infection control within the service.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We have also signposted the provider to resources to further develop risk assessment