

Te Hira Care Home Limited

# Te Hira Care Home Limited

## Inspection report

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26 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Te Hira Care Home is a care home registered to provide care for up to 14 older people. At the time of our visit 12 people lived at the home and some of those people lived with dementia.

We found the following examples of good practice.

- The temperature of visitors was recorded when they arrived at the home. Visitors were provided with personal protective equipment including disposable gloves, apron and masks to protect people.
- A colour coded system informed staff and visitors what personal protective equipment they needed to wear in different areas of the home to prevent the transmission of infection.
- People's clothing and bedding were laundered individually to reduce the risks of cross contamination.
- Staff had been provided with 'wellbeing packs' which contained personal protective equipment to increase their safety when they were not at work.
- Risks associated with staff using public transport to travel to and from work had been reduced. For example, a bedroom has been created for staff so they could remain at the home between their shifts.
- The management team were proactively preparing for a possible second wave of the pandemic. Preparation included purchasing extra personal protective equipment and food supplies.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.