

Solway House Limited

# Solway House

## Inspection report

Solway Terrace  
Maryport  
Cumbria  
CA15 6EL

Tel: 01900817651

Date of inspection visit:  
26 October 2020

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13 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Solway House is a care home providing personal care to up to 18 people aged 65 and over. The home was a period property that had been adapted and extended. People were living with a range of needs associated with the frailties of old age.

We found the following examples of good practice.

The staff team had ensured that only essential visitors were allowed into the service. People told us that they had contact with families by telephone or by using the home's I-pad. GP's and community nurses visited and followed all the relevant guidance.

The service had good supplies of personal protective equipment (PPE) and staff were suitably trained to use this. Staff ensured the house was clean and that anti-viral cleaning materials were in use.

People told us they felt safe and well supported by the staff team. Good attention was being paid to the physical and emotional well-being of people in the home.

Staff told us that the provider, registered manager and the deputy ensured their safety and well-being during the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 26 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.