

Thorngate Churcher Trust

Russell Churcher Court

Inspection report

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18 December 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Russell Churcher Court is a residential care home providing personal care and accommodation to 44 people (38 at the time of inspection), aged 65 and over. The majority of people living at the home were living with dementia.

We found the following examples of good practice.

- A recent outbreak of COVID-19 was well managed. Staff followed guidance in people's risk assessments and care plans to keep people safe. The provider had ensured people and staff who tested positive, or displayed COVID-19 symptoms, had isolated in line with government guidance.
- Since the outbreak the provider had maintained a no visiting policy, with an exception for people who were nearing the end of their life. The provider kept their visiting policy under review to ensure they supported people to keep safe.
- The provider had also built a visiting pod with screening to minimise the risk of spreading infection. This enabled people to continue to receive their visitors in a comfortable and safe way when the home is able to reopen to visitors.
- People were supported to keep in touch with their relatives via telephone calls or video links which helped maintain their wellbeing.
- People and staff underwent regular COVID-19 testing in line with government guidance. This ensured anyone who had contracted COVID-19 could be identified in a timely way.
- Staff had received training about good practice for infection prevention and control, including how to put on and remove personal protective equipment (PPE) safely.
- There were sufficient stocks of PPE in the home. Stocks included masks, gloves, aprons and visors. There were also sufficient stocks of hand sanitiser and cleaning materials.
- Staff used special fogging machines at reception, that enabled them to sanitise incoming mail and parcels before handing to people living in the service.
- The provider had robust contingency plans in place. This ensured the safety of the service during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Russell Churcher Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.