

Singleton Nursing & Residential Home Limited

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Inspection report

Hoxton Close
Singleton
Ashford
Kent
TN23 5LB

Tel: 01233666768

Date of inspection visit:
19 January 2021

Date of publication:
27 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Singleton Nursing Home is registered to provide accommodation, nursing and/or personal care for 49 people, some of whom may have dementia. On the day of our inspection 28 people were living at the service.

We found the following examples of good practice:

An enclosed meeting room was created for people to meet with family and friends. This was accessed separately from the home to minimise the risk of infection spread. A visitor coordinator role was created to facilitate visits and communicate with family and friends.

The registered manager provided personal protective equipment to visitors and residents.

People and staff were supported with regular testing for COVID-19.

There were risk assessments in place for people and staff who fell into high risk groups.

The registered manager had planned how to manage an outbreak of COVID-19 in the home, including isolating in rooms and zoning areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.