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Rosewood Lodge Residential Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Rosewood Lodge Residential Home is a care home providing personal care for up to 20 people, some of whom may be living with dementia. At the time of our inspection, 15 people were using the service.

We found the following examples of good practice.

- Safety measures were in place to protect people. People and visitors were monitored for symptoms of COVID-19. All visitors were supervised to ensure they followed infection control guidelines and wore appropriate personal protective equipment (PPE).
- People were supported to maintain their relationships with family, friends and religious groups through phone and video calls. The service had a visiting area for use when visits were permitted. A booking system was in place to ensure the area could be appropriately cleaned between use. Processes were in place to enable relatives to visit people at the end of their lives.
- Staff maintained social distancing where possible. They wore appropriate PPE when supporting with personal care or when in close contact with people. Furniture had been rearranged to support safe social distancing and risk assessments were in place for people who were unable to follow guidance.
- Processes were in place to support the safe admission of people into the service which followed best practice guidance.
- Staff were trained in using PPE, although some PPE fitted poorly. The registered manager promptly addressed this. Designated areas were available for staff to put on and remove PPE.
- Regular testing of people who used the service and staff was completed in line with current guidance. Clear procedures were in place to support people to isolate.
- The service was tidy and cleaned regularly to minimise the risk of people catching or spreading COVID-19. Some items of furniture could not be easily cleaned, though appropriate replacements were being purchased.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people and staff safe.

Inspected but not rated

Rosewood Lodge Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- Not all PPE was available in different sizes which meant some PPE fitted staff poorly and compromised the effectiveness.
- The provider's infection control policy had not been regularly reviewed to ensure it contained current guidance.

We have also signposted the provider to resources to develop their approach in relation to PPE and policy development.