

Keychange Charity

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Rosemary Mount Care

Home

Inspection report

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07 April 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Keychange Charity Rosemary Mount Care Home is situated in Worthing, West Sussex. It is a residential care home providing accommodation and care for up to 29 people with a variety of care needs, including frailty of old age and dementia. At the time of the inspection there were 17 people living at the home.

We found the following examples of good practice.

The home had prepared for the possibility of an outbreak of COVID-19 and had implemented robust systems and practices to prevent the risk of the spread of infection. COVID-19 risk assessments and care plans ensured that people's support needs were met. The home was open to new admissions. Pre-admission assessments were completed and each person had to complete a 14-day isolation period, as well as being tested for COVID-19.

Information and guidance for visitors to the home was on display on the entrance door and reception area. Any visitors had to undertake a Lateral Flow Device (LFD) test and receive a negative result before being allowed into the home. Personal Protective Equipment (PPE) such as masks, aprons and gloves, were provided to visitors.

As much as possible, social distancing rules were followed. Staff took their breaks separately. Some furniture had been rearranged within the home to promote social distancing.

We observed staff wearing PPE around the home. Infection prevention and control (IPC) systems were appropriate and effective, and staff had completed training on this. For example, the infection control lead would assess staff competencies in donning and doffing of PPE and hand hygiene.

People and staff were regularly tested for COVID-19. People undertook a Polymerase Chain Reaction (PCR) test every 28 days, and staff completed twice weekly LFD tests. Each person had a COVID-19 care plan and within this people's daily observations were recorded. The observations, such as temperature checks and oximeter readings, could help detect any early symptoms of COVID-19.

We observed areas around the home were very clean, and equipment, such as mobile hoists, were cleaned between use. Furniture that had been recently cleaned displayed 'I am clean' stickers. Cleaning schedules in bathrooms showed when the room had last been cleaned and were signed by a member of the housekeeping staff. When cleaning tasks had been completed, these were logged onto the home's system and this was shown to us.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in our detailed findings below.

Inspected but not rated

Keychange Charity Rosemary Mount Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 7 April 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.