

Sherrell Healthcare Limited

# Sherrell House Care Home

## Inspection report

414 Fencepiece Road  
Chigwell  
Essex  
IG7 5DP

Tel: 02085013389

Date of inspection visit:  
11 August 2020

Date of publication:  
26 August 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Sherrell House provides accommodation and nursing care to up to 92 people. People living in the service may have care needs associated with dementia.

We found the following examples of good practice.

The service had produced a 'How to guide' for socially distanced visiting. This included suggesting to visiting relatives that they write a note to the person they were visiting about their reasons for wearing a mask. The provider also added a note to say, 'People living with dementia remember how you made them feel-they may not remember your visit, but they will always feel the happy emotions you leave them with.'

The provider used various ways to communicate any updates with staff.

Staff told us the provider had done everything possible to keep them and people safe.

Detailed risk assessments were in place for staff in high risk groups. Links to well being tools were included in a welcome back to work checklist.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated.

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Sherrell House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.