

Brandon Care Limited

Sheridan House

Inspection report

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Exmouth
Devon
EX8 2BT

Tel: 01395276676

Date of inspection visit:
10 February 2021

Date of publication:
20 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Sheridan House is a residential care home providing personal care for up to 25 older people. Nursing care is not provided at the home. This is provided by the community nursing service.

We found the following examples of good practice.

The premises were clean and well maintained. Cleaning schedules were in place and an additional cleaner had been employed. Hand sanitiser was readily available, and staff were wearing personal protective equipment (PPE) appropriately.

The registered manager and staff recognised the importance of maintaining people's well-being. There were staff members in post to help support people's social needs, and to ensure they did not feel isolated, including subscribing to performances on social media.

Two visiting pods had been created: one outside with views of the sea and another in the spacious entrance hall of the home. These had been in regular use; we saw a relative using this system during our inspection after undertaking a Lateral Flow Test to show they were not COVID-19 positive. There was a thorough cleaning system in place between visits.

End of life care visits took place whilst following good infection control procedures. The registered manager and staff were proud of this element of care at the home, and were committed to continuing with their normal high standards.

There was a clear procedure for staff in how they travelled to work. For example, staff did not car share. Where necessary, the provider collected staff rather than them using public transport.

Staff accessed weekly testing. People who used the service were also supported to access regular testing and had been offered the vaccine.

Staff had completed infection control and prevention (IPC) training. The management team had systems in place to check staff practice. This included observing staff to ensure they followed good practice infection control guidelines and were competent in their practice.

The registered manager linked in with local resources, such as the Provider Engagement Network, to update their knowledge and practice. They had appointed a new manager who was working with them to run the home and oversee good infection control practice.

The registered manager said the service was well supported by the local primary healthcare team, with regular contact with GPs.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Sheridan House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 February 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.