

Chestnut House Nursing Home Limited

Sherdley Manor

Inspection report

Mill Lane
St Helens
Warrington
Cheshire
WA9 4ET

Tel: 01744813815

Date of inspection visit:
31 March 2021

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21 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Sherdley Manor is a well-established residential care home with 23 bedrooms. They are registered to provide accommodation for persons living with dementia who require nursing or personal care. Sherdley Manor is a single-story building which provides its communal spaces and bedroom facilities over one floor. At the time of the inspection there were 21 residents.

We found the following examples of good practice:

Face to face visits had been suspended to ensure residents and staff remained as safe as possible. However, the home was preparing for face to face visits in accordance with current guidance. People were able to keep in touch with their loved ones in other ways such as telephone calls and window visits.

Staff did not work at other homes and agency staff were only used in emergencies. Staff breaks were limited to two at any one time to reduce the risk of cross-infection.

The home was limited in space. There were areas for personal protective equipment (PPE) to be put on and removed safely. We saw staff wearing PPE correctly and maintaining social distancing where possible. We referred the home to guidance regarding specific designated areas for PPE and ways to enhance social distancing of residents.

Cleaning schedules at the home had been reviewed and enhanced. This included regular cleaning of frequently touched surfaces throughout the day. Clinical waste was managed safely and in line with the national guidance.

The home had a regular testing programme in place for staff and residents. A vaccination programme was also underway.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Full details are in summary below.

Inspected but not rated

Sherdley Manor

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 March 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. We discussed ways to improve social distancing of residents by re-arranging furniture and introducing smaller areas for residents to congregate.

Where we were somewhat assured, we referred the home to guidance. We received information following the inspection that changes had been put in place to improve social distancing.