

Rotherwood Healthcare (Roden Hall) Limited

Roden Hall Nursing Home

Inspection report

Roden
High Ercall
Telford
Shropshire
TF6 6BH

Tel: 01952770130

Date of inspection visit:
22 January 2021

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05 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Roden Hall Nursing Home is a nursing home registered to provide personal and nursing care for up to 68 people. At the time of our inspection the service was supporting 37 people across three separate areas, each of which had separate adapted facilities.

We found the following examples of good practice.

- The proposed extension to the designated unit was clean, hygienic and uncluttered. Daily cleaning schedules were in place and checked by the registered manager to ensure compliance.
- A visiting policy was in place. Visitors were required to complete a COVID-19 screening questionnaire, temperature checks were undertaken prior to entry and they were required to wear Personal Protective Equipment (PPE) in line with current guidance. Individual risk assessments were completed for those who were permitted visitors due to exceptional circumstances.
- Arrows were used on the floor of wide corridors to promote a one way system and encourage social distancing in line with current guidance.
- People were supported by staff who were trained in infection prevention and control (IPC) and wore PPE in line with current guidance. The provider had produced a video to support staff with donning and doffing PPE which they had updated to ensure it was in line with current guidance.
- The provider had developed information cards which provided staff with concise information to ensure support was provided in line with current COVID-19 guidance.
- Staff risk assessments were undertaken and where staff were identified as being at higher risk of infection, measures were put in place to mitigate the risks.

We were not assured that the additional beds proposed met good infection prevention and control guidelines specifically as a designated care setting. This was due to the unit not being ready to accept people who had tested positive for COVID-19 in a way that ensured they would be zoned separately to people already residing in the home who had not tested positive for COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Roden Hall Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures. This inspection was to look specifically at an extension to the designated unit that had already been approved by CQC.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.