

Mr & Mrs R C Northover

Shaftesbury Rest Home

Inspection report

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09 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Shaftesbury Rest Home is registered to provide accommodation and care for a maximum of 17 older people living with dementia and other mental health conditions. At the time of the inspection there were 13 people living at the service. The accommodation was spread over two floors. Access to each floor was via lift and stairs. There was outside space at the back of the service which was accessible for people to use.

We found the following examples of good practice.

The provider had worked with families to agree on nominated visitors for people and had facilitated garden visits for non-designated relatives.

The provider had chosen not to admit people into shared rooms. This was to promote social distancing and to make it easier to isolate people in the event of an outbreak.

The registered manager gave information and support to people and staff around Covid-19 testing and vaccines. This helped them to make informed choices about accessing these resources.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Shaftesbury Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach around the use of disinfecting using fog, mist and other systems during the COVID-19 pandemic.