

Portland House Care Limited

Portland House Nursing Home

Inspection report

25 Belvidere Road
Shrewsbury
Shropshire
SY2 5LS

Tel: 01743235215

Date of inspection visit:
15 March 2021

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26 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Portland House Nursing Home is a care home providing personal and nursing care for up to 32 people aged 65 and over. At the time of our inspection there were 26 people living at the home.

We found the following examples of good practice.

Visitors were screened for symptoms and answered set questions relating to COVID-19 to ensure their visit could take place safely in line with current guidance.

The provider was following local authority guidelines. Due to a small COVID-19 outbreak in the home, people were isolating in their rooms on the day of inspection.

Discreet signage on people's bedrooms doors clearly highlighted which people were isolating due to testing positive for COVID-19.

The provider had cleaning schedules in place. Touch points were cleaned frequently throughout the day. The registered manager completed infection control audits and competencies with staff around donning and doffing of Personal Protective Equipment (PPE).

People were supported to maintain contact with loved ones via telephone calls, video calls and pod visits. The provider had systems in place where people could receive visits from one loved one, once the period of isolation was completed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Portland House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.