

Complete Care Homes Limited

Pinfold Lodge Nursing Home

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Pinfold Lodge Nursing Home is a care home providing accommodation and nursing care. At the time of the inspection, they supported 29 people aged 65 and over. The home can accommodate up to 31 people in one adapted building.

We found the following examples of good practice.

Visiting to the home took place as per current guidance and appropriate testing and checks were in place. The home had ample supplies of appropriate PPE which was stored hygienically and kept safe. Staff were provided with suitable areas to put on, take off and dispose of PPE safely. Staff completed online training including putting on and taking off PPE, hand hygiene and other IPC and COVID-19 related training and updates.

The provider's infection prevention and control policy was up to date and had been updated regarding COVID-19 government guidance. Risk assessments for staff and people were in place to minimise further risks.

Social distancing practices were in place for people and staff in communal areas and where appropriate, and this was carried out safely. Any new admissions to the home were carried out safely and in accordance to government guidance.

The registered manager ensured extra cleaning of the home took place and regular checks were completed to ensure infection prevention and control standards were met. Risk assessments relating to COVID-19 were in place for people who used the service and staff.

People and staff were tested regularly which helped identify cases of COVID-19 in a timely manner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Pinfold Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 7 October 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- We were assured that the provider was preventing visitors from catching and spreading infections.