

Mental Health Concern

Pinetree Lodge

Inspection report

1 Dryden Road
Low Fell
Gateshead
Tyne and Wear
NE9 5BY

Tel: 01914774242

Website: www.mentalhealthconcern.org

Date of inspection visit:
11 March 2021

Date of publication:
06 April 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Pinetree Lodge is a nursing home which provides accommodation and care for up to 34 older people living with mental health conditions or dementia. There were 19 people living there at the time of this inspection.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching and spreading infection.
- There was enough PPE such as aprons, gloves and masks, which staff were seen to use. Staff had undertaken training in putting on and taking off PPE and the registered manager had checked staff compliance with the guidance. They were routinely checking and were in the process of doing spot checks. This was designed to reduce the potential for staff to become complacent when working with people.
- Staff and people were tested regularly for COVID-19. A COVID-19 vaccination programme was in place.
- People who used the service spoke positively about how the staff had supported them. The registered manager explained how they and practice development lead worked with the senior management, people and visitors to implement the change to the visiting policy. The first indoor visit started this week. Relatives, previously, had been able to have window and pod visits as well as to speak with people via face-time calls.
- We observed positive interactions between staff and people. One person told us, "The staff do a good job, and know their stuff. It is good you come to check they are up to muster, I find they are."

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Pinetree Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.