

Fairoze Limited

Redclyffe House

Inspection report

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Gosport
Hampshire
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Tel: 02392525546

Date of inspection visit:
22 January 2021

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02 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Redclyffe House is a residential home. The home provides support for up to 12 people with learning disabilities. At this inspection there were 12 people living in the service

We found the following examples of good practice.

The registered manager had followed current guidance in relation to infection prevention and control. The home has been temporarily closed to non-essential visitors due to a recent positive Covid 19 result from a member of staff, the registered manager carried out a risk assessment and consulted with people and families and due to the increased risk to service users and other people, a decision was made to keep the home closed to non-essential visitors. The registered manager advised they would be reviewing visiting restriction in 10 days following inspection. Measures had been implemented to ensure when people did visit the home, current guidance regarding visiting, personal protective equipment (PPE) and social distancing was followed.

The registered manager and staff communicated regularly with family of people living in the home. They also had effective relationships with other professionals such as GP surgeries for the benefit of people living in the home.

The home was clean and tidy and had designated cleaning staff. Housekeeping and care staff were documenting cleaning being carried out within the home. All staff ensured regular disinfection of frequently touched surfaces of the home for example handrails and door handles.

There were adequate PPE supplies in the service. This was always located at designated points throughout the home to ensure staff had access to required PPE. We observed staff donning, doffing and wearing PPE appropriately.

Staff had worked hard to support people's wellbeing during the pandemic by providing in-house activities and also spent time with people to help ensure they did not feel isolated.

The provider and registered manager supported staff with their well-being during the pandemic with supervision, informal chats and with information packs to support staff wellbeing.

There was an infection control policy and contingency plan in place that had been up dated as guidance had changed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Redclyffe House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.